



Specialist Consultants to the Retail Industry

“Perfection is not attainable, but if we chase perfection
we can catch excellence” - Vincent Lombardi



REC@LL

CONSULTANTS

THE RETAIL SPECIALISTS

Recall Consultants was set up with one single minded approach - to provide consultancy based recruitment solutions for our clients and candidates.

Recall Consultants is a specialist consultancy that provides tailor made recruitment solutions within the niche retail markets of entertainment supply chain, telecommunication, consumer electronics and non food related retail recruitment throughout the UK.

As well as operating in what are perceived to be 'traditional' retail channels we also have a Retail Hospitality division that specialises in front and rear house management positions in the Nightclub, Bar and Restaurant environment.

Our fresh, specialised and unique approach has resulted in significant cost reductions for our customers.

We pride ourselves on our level of service for both candidates and clients and that is why, within our niche, we are the first choice for the majority of companies.

Our principles are very simple and defined, to provide our clients with the best possible candidates and service and to provide our candidates with the best career opportunities for their skill set.



Clients

We provide a bespoke, boutique consultancy service to candidates and clients for every assignment we undertake.

CANDIDATE CARE

Initial Interview - Fact finding

- Questions to answer;
- Is the candidate open to new opportunities?
- What are they looking for and why?
- Salary expectations?
- Location etc?

Qualification Interview - Specific Role Matching.

- Once a specific opportunity is in mind a full competency based interview takes place to gain further insight into the suitability and match to the specific vacancy.

Pre Interview Briefing - Reconfirmation of Suitability

- Prior to a candidate meeting with a customer a detailed pre-interview brief is conducted, for a retained assignment interviewees are often accompanied by a Recall team member.

Interview Debrief

- Following all stages of an interview we do a full candidate debrief to obtain their feedback, which we will then feed directly back to the client.
- Bespoke Interview – Psychometrics etc

Recall consultants can also provide additional services such as assessment days, psychometric tests, specific competency based clients questions.





Candidates

Recall provides a bespoke, boutique consultancy service for candidates. Whether you are enquiring about a 'live' client vacancy we are advertising or you are seeking a consultation regarding your current or future career options, a Recall consultant will provide advice based on our operating values - honesty and integrity.

We can provide a consultative recruitment service for high calibre individuals within the retail head office, operations and field based environment that will ensure that you have the opportunity to utilise and develop your skill set and experiences with an employer that suits your career history and aspirations.

POSITIONS WE RECRUIT FOR

Head Office Based

- CEO / MD
- Manager
- Director
- Managers
- Buying
- Merchandising
- Logistics
- Analyst
- HR / Recruitment
- Store Support
- Marketing

Store Based

- General Managers
- Store Managers
- Department Managers
- Assistant Managers
- Merchandisers
- Specialist roles
- Security

Field Based

- Regional Directors
- Regional Manager
- District Manager
- Area Manager
- HR
- Field Merchandiser

Hospitality

- Nightclub / Bar Manager
- Assistant Managers
- Restaurant manager
- General Managers
- Deputy Managers
- Hostess
- Area Managers
- Head chef
- Front of House
- Kitchen Manager



How we work

HOW WE DIFFER

We provide a true consultancy based service within vertical, niche retail markets. Because of this, all Recall consultants are experts in their chosen industry. They will consult on market conditions, trends and opportunities within their specific sector which will not only provide the best calibre candidates to clients but the best possible career options to candidates.

OUR PRINCIPLES

We pride ourselves and our service on some simple principles that we ensure we keep close at hand:

HONESTY - If we can't do it we say, if you're asking for something that can't be done we will tell you and offer you a viable solution.

INTEGRITY - It is imperative in a candidate focused market that both candidate and client information is kept secure and confidential.

RESPECT - We value our clients and candidates equally and only work with reputable businesses and individuals that follow our principles.

DELIVERY - We do our utmost on every assignment that we undertake not only to fill the vacancy but to fill it with the most suitable and well matched candidate available.





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Recall Consultants are a trading arm
of the kcmb recruitment group

CONTACT DETAILS

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